

Northeastern University

in Silicon Valley

NEW STUDENT GUIDE

Welcome to Northeastern University!

In this booklet you'll find the information you need to get oriented and ready for classes at our Silicon Valley campus in downtown San Jose. Everything from orientations, advising, and building access will be covered in the following pages. Let's get started!

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A NOTE FROM OUR DEAN

We're excited to have you!

Welcome to Northeastern University in Silicon Valley. Our mission is to provide you with the education and experience you need to move ahead in your career and bring new value to your workplace and our community. This Campus Guide is a toolbox to help answer many of the questions you may have and point you to resources and services that are often needed. The priority of the campus staff is to support you throughout your experience as a graduate student. Do not hesitate to contact anyone on our team (bayarea@northeastern.edu) to help in any way.

Sincerely,

Dawn Girardelli

Dawn Girardelli, Ed.D.



PRE AND POST ARRIVAL

Preparing to Arrive

Your Academic Advisor will contact you to let you know when to register for courses. The timing will vary depending on college, but don't worry—you will receive instructions before the term begins.

Start thinking about what you need to do at home before fall classes. Consider making an appointment with your primary health care provider, dentist and eye doctor before you leave so you have as much time as possible to find providers in Bay Area.

It's a good idea to **check your [Northeastern email](#) regularly.** Your college, professors, and campus staff will send new information to your new student email address.

August 2023

Have you started packing yet? The high temperatures for the Silicon Valley region in the fall can average from the mid-90s to the low-70s, while the winter low average temperatures tend to be in the mid-40s. We must also note there is a higher chance of rain in the winter months compared to those of the warmer seasons, so keep this in mind as you pack for your trip.

If you haven't started looking for a place to live, July and August are good times to start looking. Check out our pages on [relocating to Silicon Valley](#) for resources on looking for housing, public transportation, driving, obtaining a California ID and more.

Keep an eye out for your first **tuition bill** which usually is emailed out this time for semester students, and a little later for quarter students.

Northeastern University Student Health Plan (NUSHP) and your health insurance requirements.

Do you have enough of your prescriptions to get you through the start of your program? Finding a provider in a new city can take time. Be prepared.

If you are entering the US on an F-1 visa, keep a close eye out for communication from the [Office of Global Services](#) 30 days prior to the start of your term regarding important information on how to make your entry into the United States as smooth as possible!

July 2023

Orientation dates for new students in Khoury College and College of Engineering will be held a week before classes begin.

- August 30: Campus Orientation (Open to All New Students)
- August 31: College Orientation (Khoury College & College of Engineering)
- September 15: College & Campus Orientation (College of Professional Studies only)

If you haven't made travel plans, we recommend you arrive to attend new student orientation on campus.

September 2023

Classes begin! We encourage you to check the [academic calendar](#) for important dates and reminders related to you semester or quarter terms.

Be sure you have completed your online orientation, which can be found on [Canvas](#) or through your Student Hub.

You are also invited to [welcome events](#), activities and programs for new students to help you learn more about campus, the area and get to know other new students.

**Moving
to
Silicon
Valley**

SILICON VALLEY CAMPUS INFO

Northeastern in Silicon Valley is located in downtown San Jose, California. Our campus is conveniently located within a 10 minute drive from San Jose Mineta International Airport, and several minutes walking distance from local restaurants, tech firms and local attractions.

Silicon Valley Campus

Classrooms & Administration

4 N. 2nd Street
San Jose, CA 95113

Campus: 9th & 10th Floor

Welcome Center

75 E. Santa Clara Street
San Jose, CA 95113

Campus: 1st Floor

Parking Garage (SV)

- [95 North 3rd Street Garage](#)
- [25 S. 3rd Street Garage](#)

Parking facilities and services are provided by [ParkSJ](#), and not through Northeastern University. Parking is at your own expense and discretion. Northeastern does not assume any responsibility for lost, stolen or damaged property or items you own.

The **Silicon Valley campus** is only accessible via elevators with your campus access badge. If you forget your campus access badge, students must check in at the Welcome Center for a temporary badge.

Campus access badges will be provided at Campus Orientation for new semester students (August 30) and CPS students (September 15).

Campus Amenities

The Silicon Valley campus offers a wide range of offerings to support your academics and enhance your campus experience.

Campus amenities include:

- student lounges & kitchen
- huddle rooms for individual and group studying
- recreation and game room
- fitness center
- outdoor patio
- basketball court
- event spaces
- secure bicycle parking

GETTING TO CAMPUS

Public Transportation Access

The [Clipper Card](#) is your transportation access card for 23 public transportation options throughout the San Francisco Bay Area. Be sure to get your Clipper Card for seamless travel access.

Within the **Silicon Valley region**, major public transportation options include BART, Valley Transportation Authority (VTA) and CalTrain.

In **San Francisco**, the major public transportation options include the Bay Area Rapid Transit (BART), MUNI, and CalTrain.

Around the **Oakland area**, public transportation includes Alameda-Contra Costa Transit (AC Transit), BART and Amtrak.

View a [full list of transportation options](#) where your Clipper Card works.

Public Bus and Train Stations Near Campus

There are several public bus and train stops within a short walk from campus ([Google Maps](#)).

Bus & Train (2-3 minutes walking)

- **Santa Clara Station South Track** (2nd Street & Santa Clara Street)
- **Santa Clara Station North Track** (1st Street & Santa Clara Street)
- Saint James Park South Track (on N. 2nd)
- Saint James Park North Track (on N 1st)

Bus Only (2-3 minutes walking)

- **N. 2nd Street & E. Santa Clara Street**
- **E. Santa Clara & 2nd Street**
- **N. 1st Street & E. Santa Clara Street**
- **E. Santa Clara & Market Street**

Train Only (15 minutes walking)

- San Jose Diridon Station (CalTrain, Amtrak)

Train Only (15 minutes by bus)

- Berryessa/N. San Jose (BART, VTA)

Access Campus With Your Husky ID

All students will be required to carry their student ID card (Husky Card) while on campus. Please follow the below instructions to obtain your Husky Card.

All new students must complete the [Husky ID Card form](#) by August 20, 2023 to receive their Husky ID on time.

You can request the card if you are a current, admitted graduate student, staff or faculty and have a valid NU ID number. There is a \$25 fee for a replacement Husky ID card.

If you encounter any issues or have any questions, please contact:
Jampa Choephell
Silicon Valley Campus Operations Manager
Email: j.choephell@northeastern.edu.

Husky Card are provided at Campus Orientation for new students (August 30).

STUDENT LIFE

Student Services provides a variety of ways for students to get involved on campus. Students can connect with each other around common interests through [Student Interest Groups](#) (SIGs), or attend [events and programs](#) throughout the school year. Involvement opportunities focus on professional development, celebrating cultures and developing leadership skills.

To learn more about student involvement, programs and events, and to get connected with university resources, our [Student Services](#) team is ready to help! Or connect with a [Student Ambassador](#) for peer-to-peer support and ask them how to get connected on campus.

Student Services for San Francisco and Silicon Valley:

Director of Student Services: Karen Chang Pryor: k.pryor@northeastern.edu

Assistant Director of Student Services: Hing Potter, h.potter@northeastern.edu

Global Learner Support Specialist: Alexandra Pellillo, a.pellillo@northeastern.edu

Wellness Program Specialist: Samantha Aldana, s.aldana@northeastern.edu



Global Learner Support (GLS) offers high-quality language, cultural, academic, and career support through tutoring, workshops, cultural programming, Communication in Tech, English for Academic Communication courses, and cultural exchange programs.

Career Development is available to help advise on your career path and hosts events that help connect students to employers. This includes resume reviews, interview prep, co-op/internship advising, and hosting events to continue growing your professional and technical skills.



YOUR ACADEMIC EXPERIENCE

Your classes are determined by your college and your college advisors are here to help you. Review the [course calendars](#) for important academic dates meet with your college advisors for if you have any questions. Don't forget that, as a NU student, you also have access to many virtual resources available through [Library Services](#).

College of Engineering

Academic Advising Support: Kimberly Wright, coe-sv-gradadvising@northeastern.edu

Co-Op Education: Erica Hatzievgenakis, e.hatzievgenakis@northeastern.edu

Khoury College of Computer Sciences at Silicon Valley

Data Science: Anna Olson, a.olson@northeastern.edu

Computer Science: Vivian Guerrerro, v.guerrerro@northeastern.edu

College of Professional Studies

Academic & Professional Advising: Sweeny Youkhane, s.youkhane@northeastern.edu

Office of Global Services is available to support international students with any questions that about immigration status. Be sure to also review their webpage on [new student arrivals for international students](#).

Office of Global Services: OGSSFSV@northeastern.edu

Some notes on using campus spaces

The **Silicon Valley Campus** offers various open study spaces, individual booths and reservable rooms for you to use on a first-come-first-serve basis. Students also have a dedicated kitchen space and coffee and tea bar. If you need to reserve a room for a group project, SIG meeting, or other purpose, please see Operations staff to schedule re-occurring times.

Access to amenities in the ground level of 75 East Santa Clara Street is also available for all students, staff and faculty. These amenities include: a game room, gym, bike lab, basketball court, putting green, ping pong table, and extra space to eat, study, and socialize.

There is also outdoor space for lounging, relaxing, a fresh air. This includes an outdoor patio with various seating options and a picnic table space across from the Welcome Center.

NEW STUDENT ORIENTATION



There are **three orientation types**: Campus, College, and International. You should check your Northeastern email and the [New Student Section](#) of our website for the specific date and times of your orientations. All orientations are online.

Campus Orientation

Campus Orientation will familiarize you with Silicon Valley campus experience. **All students are expected to complete the online Canvas orientation.** You'll learn of our expectations, campus safety, and resources available to you as a Northeastern student.

College Orientation

Each college has its own, college-specific orientation. Topics covered relate directly to your academics, such as advising and program expectations.

International Orientation

The international orientation is run by the Office of Global Services to introduce international students to life and academics in the U.S. OGS will also cover important policies and procedures for students on specific visas.

HOUSING IN SILICON VALLEY



As graduate students, you are expected to find your own housing off-campus. All our campuses are well-connected by regional transit to many different neighborhoods.

Looking For An Apartment

Looking for an apartment can be a stressful process. We encourage you to visit the [“get started”](#) webpage from Off Campus Engagement & Support to see what to expect for upfront costs, paperwork, renter's insurance and moving into a new place.

Yammer

Join the [Bay Area Housing Support Northeastern Students](#) community page on Yammer. Connect with other Bay Area students about housing inquiries and potential roommate pairings.

Quick Tips for Housing

- 1) **Avoid Scams:** Be cautious when completing transactions with others, especially before arriving to the Bay Area.
- 2) **Understand Your Lease:** Do not sign a lease unless you have fully read and understood it. Start by checking out the [Lease Genius](#) webpage for free guidance.
- 3) **Know Your Budget:** In many places, you are responsible for utilities like internet, water, electricity, garbage, and more. Know what fits within your monthly budget. Make sure you are aware about your potential [rental costs](#).

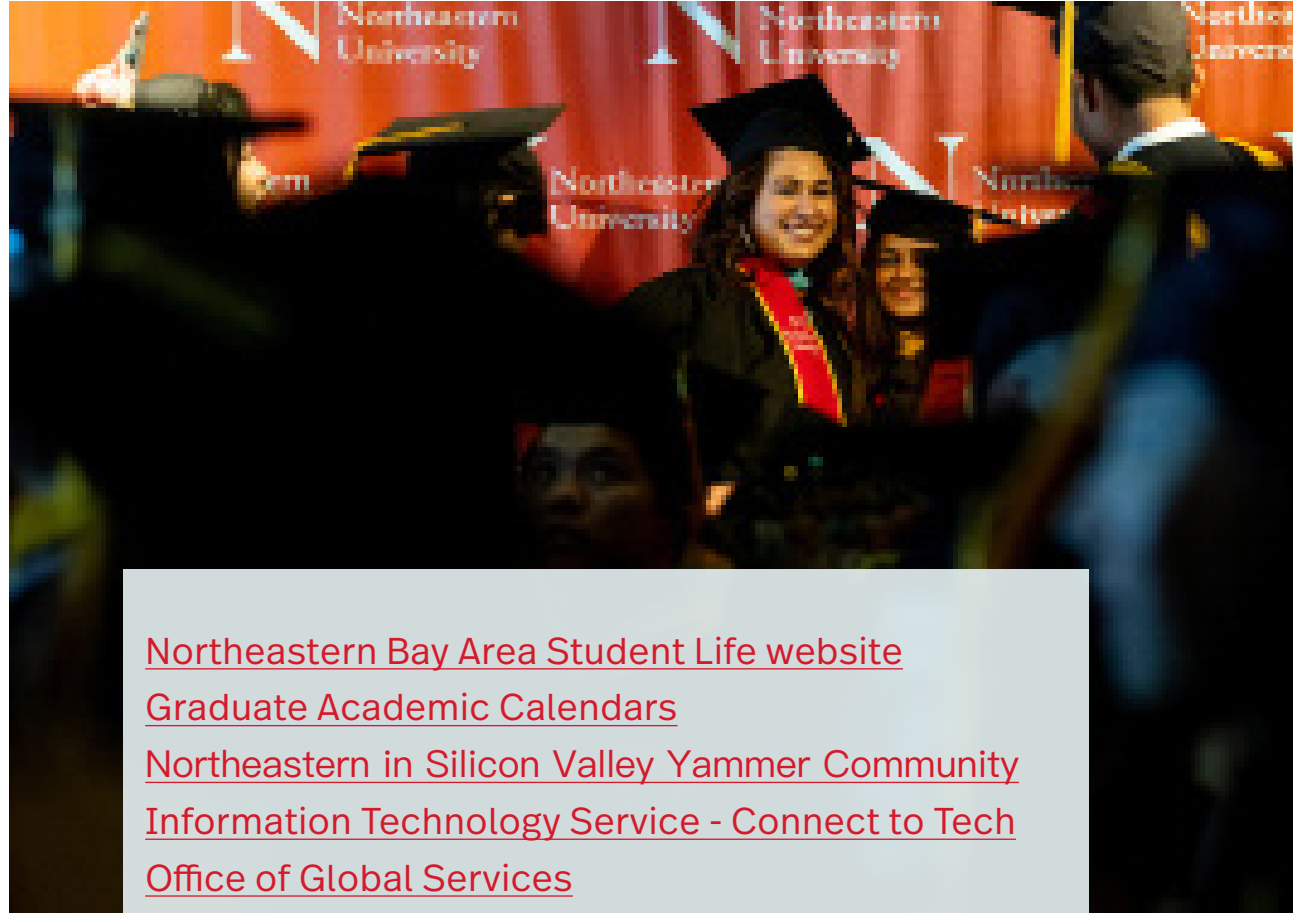
Off Campus Engagement & Support

Connect with [Off Campus Engagement & Support](#) for direct assistance with understanding your lease, roommate concerns, communicating with your landlord, moving in/out and more. Watch these [videos](#) about “Questions to ask Yourself” and “Living Off Campus” and book a [1:1 virtual appointment](#).

Moving to Silicon Valley

The Silicon Valley region is a diverse area with communities from a range of backgrounds, and innovative ideas, and a wealth of experiences. Some popular places to find housing in the region include the cities of San Jose, Santa Clara, Sunnyvale, Mountain View, Milpitas, and Fremont.

HELPFUL LINKS



[Northeastern Bay Area Student Life website](#)
[Graduate Academic Calendars](#)
[Northeastern in Silicon Valley Yammer Community](#)
[Information Technology Service - Connect to Tech](#)
[Office of Global Services](#)
[Student Financial Services](#)
[Northeastern Student Health Insurance NUSHP](#)

CAMPUS OPERATIONS

Be sure to check your email over the next few months for the most up-to-date information on campus operations, hours and campus access protocols.

Please email all questions to Hing Potter, Assistant Director of Student Services at: h.potter@northeastern.edu.